

Website & Service Disclaimers

Last Updated: 27 September 2026

The information and services provided by **UniSphere Private Limited** through this website and through our student-support services are intended to provide general educational guidance, information and professional support.

We aim to provide information that is accurate, useful and up to date. However, education, university admissions, immigration, visa, accommodation, employment and other related matters can change and may depend on circumstances outside our control.

Please read the following carefully before relying on information provided by UniSphere.

1. General Information

Information published on the UniSphere website is provided for general informational and educational purposes.

Although we make reasonable efforts to keep information accurate and current, we do not guarantee that every piece of information will always be:

- complete;
- current;
- accurate in every circumstance; or
- applicable to every individual.

Requirements, policies, fees, deadlines and procedures may change.

Students should consider their own circumstances and, where appropriate, verify important requirements with the relevant university, government authority or other official organisation.

2. University Admissions

UniSphere provides guidance and support with university and course selection, applications, documentation and related processes.

However, **UniSphere does not make university admission decisions.**

Admission decisions are made by the relevant university or institution.

Therefore, UniSphere does not guarantee:

- admission to a particular university;
- admission to a particular course;
- an unconditional offer;
- a particular intake;
- scholarship or funding;
- acceptance of previous qualifications; or
- any particular admission outcome.

Our role is to provide professional support and help students prepare and submit applications appropriately.

3. Visa and Immigration Information

UniSphere may provide general guidance and application support relating to student visas and related processes.

UniSphere does not make visa or immigration decisions.

Visa decisions are made by the relevant government authority.

UniSphere therefore does not guarantee:

- visa approval;
- a particular visa outcome;
- processing time;
- appointment availability;
- immigration permission; or
- any other decision made by a government authority.

Where a matter requires specialist immigration advice or representation beyond the services UniSphere is authorised and equipped to provide, students may be advised to seek advice from an appropriately authorised immigration professional.

4. CAS and University Compliance

UniSphere may provide guidance and support relating to CAS processes and university requirements.

However, CAS decisions are made by the relevant educational institution.

UniSphere cannot guarantee:

- CAS issuance;
- the timing of CAS issuance;
- acceptance of documents;
- satisfaction of university conditions; or
- any particular university compliance decision.

Students remain responsible for providing truthful, complete and accurate information and documents.

5. Application Information and Documents

Students are responsible for ensuring that information and documents supplied to UniSphere are genuine, accurate and complete.

UniSphere may review information and documents and provide guidance where included within the student's package.

UniSphere does not accept responsibility for consequences resulting from:

- false information supplied by a student;
- fraudulent or altered documents;
- incomplete information;
- incorrect information;
- failure to disclose relevant information; or
- failure by a student to follow reasonable instructions or deadlines.

Where we identify a potential issue, we may ask the student to clarify or correct the information before proceeding.

6. Accommodation

Where accommodation support is included within a student's package, UniSphere may assist with searching, comparing, communicating with providers and completing relevant application processes, depending on the package purchased.

UniSphere does not own or control accommodation providers.

We therefore cannot guarantee:

- availability;
- acceptance by an accommodation provider;
- price;
- location;
- contract terms;
- cancellation terms;
- accommodation quality; or
- the actions of an accommodation provider.

The final accommodation agreement is between the student and the relevant accommodation provider unless expressly stated otherwise.

7. Travel, Airport and Transport Support

Where airport pickup, transport or travel-related support is included in a student's package, the service is subject to availability, agreed arrangements and applicable third-party provider terms.

UniSphere does not guarantee that flights, transport services or third-party travel arrangements will operate without delay, cancellation or disruption.

Students remain responsible for providing accurate travel information and complying with applicable travel and immigration requirements.

8. Employment and Career

UniSphere may provide general career guidance, employability support, CV support, LinkedIn support or related services depending on the student's package.

We do not guarantee:

- employment;
- a particular salary;
- a particular employer;
- a particular job;
- an internship;
- working hours;
- part-time employment;
- sponsorship; or

- any particular career outcome.

Employment decisions are made by employers and depend on the student's qualifications, skills, experience, market conditions and other factors.

9. Academic and Coursework Support

Where UniSphere provides academic guidance or coursework-related support, such support is intended to help students understand requirements, organise their work and access appropriate guidance.

UniSphere does not guarantee academic grades, marks or outcomes.

Students remain responsible for their own academic work and must comply with the academic integrity, plagiarism and assessment policies of their educational institution.

UniSphere will not knowingly assist a student in academic misconduct or submitting work dishonestly as their own.

10. Financial and Loan Information

UniSphere may provide general guidance relating to study costs, budgeting or education-finance considerations.

Any financial information provided is general information and should not be treated as regulated financial advice unless expressly stated otherwise.

UniSphere does not guarantee:

- education loan approval;
- loan amount;
- interest rate;
- scholarship;
- financial assistance;
- repayment terms; or
- any other financial outcome.

Students should obtain appropriate advice from their lender or qualified financial adviser where required.

11. Information About Life in the UK

UniSphere may provide practical information about living and studying in the UK, including topics such as accommodation, transport, budgeting, student life, employment and settling into the UK.

Such information is intended as practical guidance rather than a guarantee of an individual's personal experience or financial outcome.

Students should consider their own circumstances and verify official requirements where appropriate.

12. Third-Party Organisations

UniSphere may work with or refer students to universities, educational institutions, accommodation providers, transport providers, technology providers and other third parties.

UniSphere does not control the policies, decisions, availability, services or performance of independent third parties.

Where a third party makes a decision or provides a service, that third party may have its own terms, policies and responsibilities.

Nothing in this disclaimer removes any rights the student may have against UniSphere or the relevant third party under applicable law.

13. Study In and Application Processing

UniSphere may process or refer applications through partner organisations and application platforms as part of its operating model.

Where an application is processed through a partner or third-party platform, the relevant third-party terms, processes and requirements may also apply.

Where applicable, students will be informed that their application is being processed through the relevant partner arrangement.

UniSphere remains responsible for the services it has agreed to provide directly to the student.

14. Website Links and External Content

The UniSphere website may contain links to external websites or resources.

These links may be provided for convenience or additional information.

UniSphere does not control external websites and does not necessarily endorse their content, policies or services.

Students should review the relevant external organisation's own terms and privacy information before using its services.

15. Website Availability

We aim to keep the UniSphere website available, secure and functioning properly.

However, we cannot guarantee uninterrupted or error-free access at all times.

The website may occasionally be unavailable because of:

- maintenance;
- technical issues;
- security measures;
- hosting problems;
- third-party service interruptions;
- network problems; or
- circumstances outside our reasonable control.

We will take reasonable steps to restore important services where appropriate.

16. No Guarantee of Outcomes

UniSphere provides professional services, guidance and support.

We do not sell guaranteed outcomes.

A student's final outcome may depend on decisions made by universities, government authorities, employers, accommodation providers, financial institutions and other third parties, as well as information and actions provided by the student.

Payment for a UniSphere service is therefore payment for the agreed professional service and support, not a guarantee of a particular result.

17. Student Responsibility

Students are expected to:

- provide accurate information;
- provide genuine documents;
- respond to UniSphere communications;
- meet relevant deadlines;
- follow reasonable instructions;
- disclose information that may materially affect their application;
- review documents before submission where required; and
- make their own final decisions about their education and future.

UniSphere will provide guidance and support within the scope of the service purchased, but students remain responsible for their own decisions and actions.

18. No Professional Advice Where Not Stated

Unless expressly stated otherwise, information provided through the UniSphere website or general communications should not be treated as:

- legal advice;
- regulated immigration advice;
- regulated financial advice;
- medical advice; or
- professional advice outside the scope of the service being provided.

Where a matter requires specialist professional advice, UniSphere may recommend that the student consult an appropriately qualified or authorised professional.

19. Our Legal Responsibilities

Nothing in this disclaimer is intended to:

- exclude or restrict any liability that cannot legally be excluded or restricted;

- remove a student's statutory rights;
- reduce UniSphere's obligation to provide services with reasonable care and skill; or
- prevent a student from exercising a legal right or remedy.

Where applicable, the **Consumer Rights Act 2015** and other relevant UK legislation will continue to apply.

20. Relationship With Our Other Policies

This disclaimer should be read together with:

- **Terms & Conditions**
- **Privacy Notice**
- **Cookie Policy**
- **Refund & Cancellation Policy**
- and any specific service or package information provided to the student.

If there is a conflict between this disclaimer and a specific contractual term, the applicable contractual terms and UK law will determine the parties' rights and obligations.

21. Changes to This Disclaimer

UniSphere may update this disclaimer from time to time to reflect changes to:

- our services;
- our website;
- our business operations;
- third-party arrangements; or
- applicable legal or regulatory requirements.

The latest version will be published on this website.

22. Contact Us

If you have any questions regarding this disclaimer or our services, please contact:

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